



# 502 LABEL PRINTER

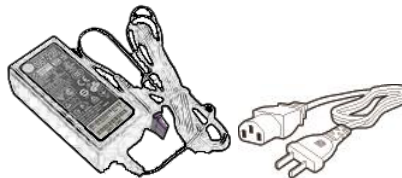
## Quick Setup and Installation Guide

For more detailed information, please refer to the **User Guide** installed on your PC.

### Unpack:



- 4 aerosol absorbing pads



F502 only – Input Hopper and thumb screws

### 1 Remove 3 shipping tapes

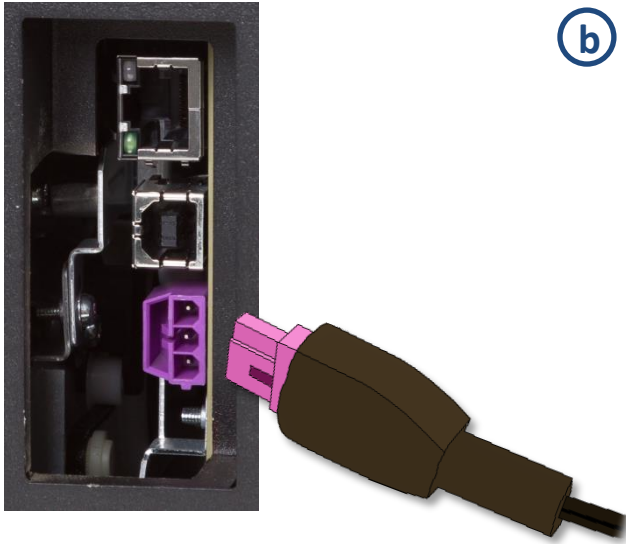


Please visit our website for videos detailing setup, installation and product overview.  
<https://afinialabel.com/product-support/l502-support/>



## 2 Connect Power

a



b



## 3 Install Ink Cartridges

- a Open Ink Cartridge Access Door
- b Remove cartridges from packaging
- c Press each cartridge into the correct slot until it clicks
- d Left to right: **C – M – Y – K**  
Close Ink Cartridge Access Door



## 4 Install Printer (USB connection)

*For network connection, please see User Manual*

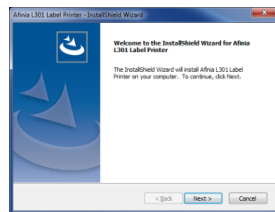
a

Download Installer to your computer from

<http://afinialabel.com/502info>

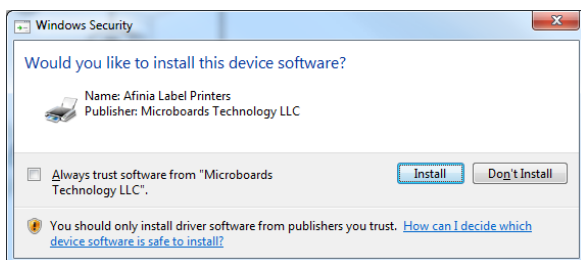
b

Run Installer on your computer, follow all steps



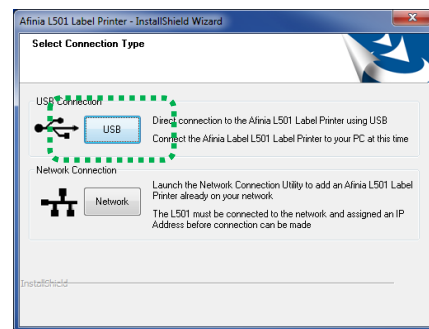
c

Click **Install** (will see this 3 times)



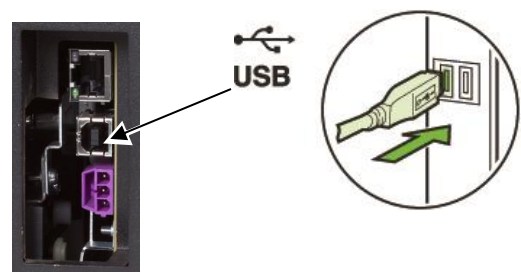
d

Click **USB** button



e

Connect printer to PC



**5**

Load Media – L502

- (a)** Loosen Mandrel Knob and remove plate



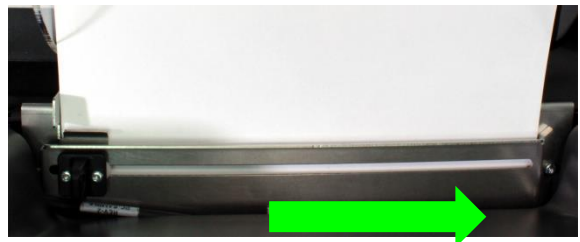
- (b)** Slide roll onto mandrel up to the fixed plate



- (c)** Replace removable plate and tighten mandrel knob



- (d)** Insert stock into input slot under label guide and against right side



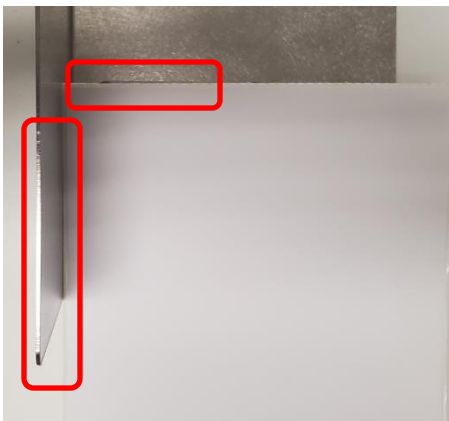
Push stock in until auto-feed begins, then adjust Paper Guide

Load Media – F502

- (a)** Attach the input hopper



- (b)** Place fanfold stock against fixed guide plates



- (c)** Insert the media into the printer



- (d)** Slide adjustable guide to the edge of the stock



## Troubleshooting

### If the 502 Label Printer isn't printing:

- Check for error messages on the control panel
- Verify selected media matches loaded media type
- Verify job sent to correct printer



### If stock won't load:

- Wait until printer is initialized or idle; media LED will be blinking once a second when ready
- If media LED is blinking rapidly, press **Unload** button and try again
- Unwind more slack from label roll and try again



### If the print position on the label is not correct:

- See “Adjusting Alignment for Printing” on page 24 of the User’s Manual
- Verify you have the correct label size selected

### If the label size you need isn't available:

- See “Creating Custom Label Sizes” on page 26 of the User’s Manual

---

For technical questions or support issues, contact Afinia Label Technical Support:

PH: 952-556-1608

[support@afinia.com](mailto:support@afinia.com)

[www.afinialabel.com/support](http://www.afinialabel.com/support)

Please have the Serial Number of your Afinia Label 502 Label Printer available when contacting Technical Support.